

## Technology and data as an enabler of people-centred transformation of justice: Online Dispute Resolution

Friday, 3 December 2021

2.30pm – 4pm CET, 3.30pm – 5pm Riga time

### Background

Over the past several years, countries all around the globe have been exploring and adopting strategic approaches in an enhanced use of technology and other digital tools. Those efforts serve the objective to build people-centred justice systems and facilitate access to justice in line with Sustainable Development Goal 16 and indicator 16.3 on leaving no one behind. Some initiatives focus on strengthening court information systems, others move towards digital files, advanced automated data analysis and business intelligence, and or the use of Artificial Intelligence (AI) and block chain; as governments actively expand the range of justice e-services. One of the emerging trends for user-centric dispute resolution is the introduction of Online Dispute Resolution platforms (ODR).

ODR can actively lower and overcome the range of access barriers (e.g. cost-related, structure-related, social barriers etc.), as well as to create new opportunities to resolve legal problems, generate efficiencies through the simplification and the automation of processes. It is, however, important that such digital solutions are introduced and developed in a strategic way - in line with the assessment of the legal framework and technological possibilities, as well as upon an assessment and prioritisation of the current and real legal needs of users.

The proposed panel discussion will explore ODR in its broader scope, namely, the use of technology to facilitate dispute resolution incorporated in judicial procedure and as a pre-trial tool to facilitate the resolution of dispute between the parties. It will aim to open discussions on:

- the exchange of good practices and experiences for the involvement of justice stakeholders in the digitalisation process, as well as identification of challenges and opportunities for the implementation of ODR;
- ways to ensure that no one is left behind in digital transformation in the justice system, and to avoid discriminatory impacts on the access to justice and fundamental rights.

This panel discussion takes place under the framework of Global Week for Justice 2021. It is hosted by the OECD, in collaboration with the Ministry of Justice of Latvia, as part of the OECD work stream on Digital Transformation for Access to Justice. It focuses on the one of the key themes of the Global Week for Justice on how modern technology could be used to deliver people-centred justice.



**Virtual Event**  
**3 December 2021**  
**14.30 - 16.00 CET**



Ministry of Justice  
Republic of Latvia

Global Week for **Justice** 1-8 December 2021

## Technology and data as an enabler of people-centred transformation of justice: Online Dispute Resolution Agenda

<b>2.30 – 2.40 PM</b> <b>/ 3.30 – 4.30 PM</b>	<b>Opening remarks</b>
Ms Tatyana Teplova, Head of Division and Senior Counsellor, Public Governance Directorate, OECD Ms Anna Skrjabina, ESF Project Leader, Court Administration, Latvia	
<b>2.40 - 3.40 PM</b> <b>/ 3.40 – 4.40 PM</b>	<b>Panel discussion</b>
<b>Moderator:</b> Mr Felix Steffek, Professor, University of Cambridge, Faculty of Law <b>Speakers:</b> <ul style="list-style-type: none"><li>• TBC, CyberJustice Canada</li><li>• Ms Thian Yee Sze, Principal District Judge, State Courts, Singapore</li><li>• Mr Felix Braun, Head of the General Federal Consumer Conciliation Body, Germany</li><li>• Ms Anna Skrjabina, ESF Project Leader, Court Administration, Latvia</li><li>• Mr Ludwig Bull, Founder and CEO, CourtCorrect, UK</li></ul>	
<b>3.40 - 3.55 PM</b> <b>/ 4.40 – 4.55 PM</b>	<b>Q&amp;A</b>
<b>3.55 – 4.00 PM</b> <b>/ 4.55 – 5.00 PM</b>	<b>Closing</b>

## Registration

To participate, please register through link below:

[https://meetoecd1.zoom.us/meeting/register/tJUtf-2oqT4jE9WBI3IAEMnXkj\\_CHTjj9Ad8](https://meetoecd1.zoom.us/meeting/register/tJUtf-2oqT4jE9WBI3IAEMnXkj_CHTjj9Ad8)

